

Ticket ▶	Imminente		Adult/Standard - Child		Go	Smart
Passengers	Adult (from 15 years old)*	Child (from 4 to 14 years old)*	Adult (from 15 years old)*	Child (from 4 to 14 years old)*	Adult and Child (from 4 years old)*	Adult and Child (from 4 years old)*
Legs	All		All		All	All
Availability	Without restrictions		Without restrictions		Subject to availability	Subject to availability
Réservation	Up to the train departure		Up to 24h before train departure		Up to 3 days before train departure	Up to 7 days before train departure
Exchangeable	No		No		No	No
Comfort	All		All		All	On certain dates, not available for Premium Cabine
Cancellation and refund	Not authorized		- Cancellations made up to 24 h before departure: 90% refund - Cancellations made less than 24h before departure and after departure: non-refundable		- Cancellations made up to 24h before departure: 50% refund - Cancellations made less than 24h before departure and after departure: non-refundable	Not authorized
Surcharge of ticket purchased on-board the day of departure or on-board regularization	15€ per passanger					

To cancel your ticket before departure and ask for a refund, please contact the company or the agency that issued the ticket. Reservations cancelled less than 24 h before departure as well as after departure are not refundable.

Children aged under 4 years old travel for free (in the limit of one child per adult) but without any seat allocation.

A seat is systematically allocated to children from 4 to 14 years of age on the date of travel, furthermore they enjoy a discount rate on Adult/Standard and Imminente tickets.

\*on the date of travel

**Conditions only valid on Thello trains of the Paris <> Venice route**

**Updated March 2018**