

Ticket ▶	Flexi	Smart	Promo Thello
Passengers	Adult and Child (from 4 years old)	Adult and Child (from 4 years old)	Adult and child (from 4 years old) choosing a travel solution including a Thello night train and a Trenitalia Freccia train in combination. For children aged between 4 and 14 years old included : Promo Thello Child fare.
Availability	Without restrictions	Limited number of seats	Limited number of seats
Routes	All	All	Routes combining a Thello night train and a Trenitalia Freccia train
Booking	Up to the train departure	Up to 7 days before train departure	Up to 48 h before train departure Thello and Trenitalia tickets must be purchased together.
Exchangeable	Tickets can be modified (route / date / time / passenger id) only once for free, subject to a new reservation at the same or a higher price, up to 24 h before departure. The modification may lead to an upward price adjustment.	Not allowed	Not allowed
Comfort	All	Not available for Premium Cabin	All
Cancellation and refund	Up to 24h before departure with a 10€ fee. Less than 24h before departure and after departure: no refund	Not allowed	Not allowed
Other			Each of the two tickets is a single transportation contract. On board, both tickets shall be presented.

On the train, only the On board fare will apply.

To cancel your ticket before departure and ask for a refund, please contact the company or the agency that issued the ticket.

Reservations cancelled less than 24 h before departure as well as after departure are not refundable.

Children aged under 4 years old travel for free (in the limit of one child per adult) but without any seat allocation.

A seat is systematically allocated to children from 4 to 14 years of age on the date of travel, furthermore they get discounted prices.

Conditions only valid on Thello trains of the Paris <> Venice route

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