

| Ticket ▶ | Flexi | Smart | Promo Thello |
|-------------------------|--|---------------------------------------|---|
| Passengers | Adult and Child (from 4 years old) | Adult and Child (from 4 years old) | Adult and child (from 4 years old) choosing a travel solution including a Thello night train and a Trenitalia Freccia train in combination. For children aged between 4 and 14 years old included : Promo Thello Child fare. |
| Availability | Without restrictions | Limited number of seats | Limited number of seats |
| Routes | All | All | Routes combining a Thello night train and a Trenitalia Freccia train |
| Booking | Up to the train departure | Up to 7 days before train departure | Up to train departure Thello and Trenitalia tickets must be purchased together. |
| Exchangeable | Tickets can be modified (route / date / time / passenger id) only once for free, subject to a new reservation at the same or a higher price, up to 24 h before departure. The modification may lead to an upward price adjustment. | Not allowed | Not allowed |
| Comfort | All | Not available for Premium Cabin | All |
| Cancellation and refund | Up to 24h before departure with a 10€ fee. Less than 24h before departure and after departure: no refund | Not allowed | Not allowed |
| Other | | | Each of the two tickets is a single transportation contract. On board, both tickets shall be presented. |

On the train, only the On board fare will apply.

To cancel your ticket before departure and ask for a refund, please contact the company or the agency that issued the ticket.

Reservations cancelled less than 24 h before departure as well as after departure are not refundable.

Children aged under 4 years old travel for free (in the limit of one child per adult) but without any seat allocation.

A seat is systematically allocated to children from 4 to 14 years of age on the date of travel, furthermore they get discounted prices.

Conditions only valid on Thello trains of the Paris <> Venice route

Updated September 2018